STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL011021	A. BUILDING: **01** B. WING _____	C **01/14/2016**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LEICESTER HEIGHTS FAMILY CARE	**16 OVERLOOK DRIVE LEICESTER, NC 28748**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Glenn Hoppin DHSR Construction Section conducted a Complaint Survey on January 14, 2016 beginning at 2:30PM and Ending at 5:00PM at the above referenced facility. DHSR records indicate the home was first licensed on November 10, 1986 as a Family Care Home for Six Ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1984 "Rules for Family Care Homes Minimum and Desired Standards and Regulations", the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, and the 1978 North Carolina State Building Code - Section 409.1G - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 117	Have Current San. And Fire Safety Approvals SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: An interview with a staff member revealed that the facility did not have a current approved sanitation inspection report at the time of the	C 117		

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C 117	Continued From page 1 survey. Provide the DHSR Construction section with a current approved sanitation inspection report.	C 117		
C 135	Bathroom-Hand Grips SECTION .0300 - THE BUILDING 10A NCAC 13G .0309 BATHROOM (e) Hand grips shall be installed at all commodes, tubs and showers used by the residents. This Rule is not met as evidenced by: Observations revealed that the hall bathrooms had no hand grips on the toilets. Have a qualified technician install handgrips on the toilets. Provide photo documentation to the DHSR Construction Section when complete.	C 135		
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. Observations revealed that the carpet is soiled and is damaged through out the facility. In several places it is folding up causing a potential trip hazard. There are holes in the carpet in several locations. Have a qualified technician clean and repair or replace the carpet throughout	C 153		

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C 153	Continued From page 2 the facility. * Provide copies of invoices and photo documentation when this work is complete. *Note. Masking tape or Duct tape is not a suitable carpet repair. 2. Observations revealed that in two of the client bedrooms there is a very strong unpleasant odor. Clean and deodorize the affected rooms and provide documentation to the DHSR Construction section when this work is complete. 3. Observations revealed a dead bed bug under the mattress in the middle client bedroom. Have a licensed exterminator evaluate and treat the facility for bedbugs and any other insects in the facility. Provide a copy of the exterminators report and invoice to the DHSR Construction Section. 4. Observations revealed that the dressers and bedroom furniture are in a state of disrepair. Repair or replace all damaged furniture. Provide documentation to the DHSR Construction Section when this repair is complete. 5. Observations revealed that the wallpaper behind the range hood is soiled with grease. Have a qualified technician clean or replace the soilded wallpaper. 6. Observations revealed that the walls in several of the client bedrooms are stained and soiled. Clean or paint the walls. Provide documentation to the DHSR Construction Section when this is complete. 7. Observations revealed that the bathtubs and showers are dirty and mildewed. Clean all bathtubs and showers. Provide photo documentation to the DHSR Construction Section	C 153		

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C 153	Continued From page 3 when this is complete.	C 153		
C 155	Housekeeping-Free of Obstructions SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. Observations revealed that the resident bedrooms are severely cluttered and unkempt. There are boxes and resident clothes and possessions laying on the floor and pose a significant trip hazard. Clean and organize all resident bedrooms. Provide the DHSR Construction section photo documentation when this work is complete. 2. Observations revealed that the basement stairs were with cluttered with parts of wheelchairs and other foreign objects presenting a trip hazard. Remove all foreign objects from the basement stairs. Provide the DHSR Construction section with photo documentation when this work is complete. 3. Observations revealed an oxygen concentrator is being kept in the hall for use in the middle bedroom. It is being kept in the hallway because there is no room for it in the resident bedroom. See item 1 of this tag and organize the resident bedroom so that the concentrator can be placed in resident bedroom where it is being	C 155		

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C 155	Continued From page 4 used. Provide photo documentation to the DHSR Construction section when this work is complete. 4. Observations revealed that the back porch is littered with combustibles and household items. Remove all combustibles from the back porch and neatly store household items so they do not present a trip hazard. Provide photo documentation to the DHSR Construction Section when this item is complete. 5. Observations revealed that a telephone cord is running across the floor in the far right client bedroom creating a potential trip hazard. Relocate the phone cord to eliminate the trip hazard. Provide the DHSR Construction Section with photo documentation when this is complete. 6. Observations revealed a breathing treatment device laying on the floor in the living room creating a trip hazard and a unsanitary condition for the device. Remove the device from the floor and store the device in accordance with sanitary requirements and manufacturers guidelines. 7. Observations revealed an oxygen concentrator stored in the hallway. This dimishes the width of the hallway and constitutes a trip hazard. Remove the oxygen concentrator from the hallway. Provide photo documentation to the DHSR Construction Section when this is complete.	C 155		
C 162	Bedroom Furnishings-Bed SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following	C 162		

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C 162	Continued From page 5 furnishings in good repair and clean for each resident: (1) A bed equipped with box springs and mattress or solid link springs and no-sag innerspring or foam mattress. Hospital bed appropriately equipped shall be arranged for as needed. A water bed is allowed if requested by a resident and permitted by the home. Each bed is to have the following: (A) at least one pillow with clean pillow case; (B) clean top and bottom sheets on the bed, with bed changed as often as necessary but at least once a week; and (C) clean bedspread and other clean coverings as needed; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. Observations revealed that three of the resident beds did not have sheets on them. An interview with a resident revealed that they haven't had sheets on the bed in several weeks. Provide clean sheets and pillow cases for all resident beds. Provide the DHSR Construction Section with documentation when this work is complete. 2. On several of the resident beds the bedspreads are soiled and unkempt. Clean all bedspreads and replace any severely worn or torn bedspreads. Provide the DHSR Construction section with documentation when this item is complete.	C 162		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE	C 174		

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C 174	Continued From page 6 EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed that the bathtub in the hall bath is out of service due to plumbing problems. Have a qualified technician make all necessary repairs and put the bathtub back in service. Provide receipts and copies of invoices to the DHSR Construction Section when this work is complete. 2. Observations revealed that an oxygen concentrator that is placed in the hall is plugged into the hall bathroom GFCI receptacle. Unplug the concentrator from the bathroom GFCI receptacle and plug it in to a non GFCI receptacle in accordance with the manufacturers operating instructions. Provide documentation to the DHSR Construction Section when this is complete. 3. Observations revealed that the dryer duct has become disconnected in the crawl space and the dryer is discharging lint into the crawl space. Have a qualified technician repair the dryer duct. Provide photo documentation to the DHSR Construction section when this is complete. 4. Observations revealed a large build up of dust and lint in the crawlspace as a result of Item 3 mentioned above. Remove the lint and dust that was discharged from the dryer. Provide photo documentation when this item is complete. 5. Observations revealed that the kitchen floor is	C 174		

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C 174	Continued From page 7 soft and the floor tiles are cracked. Have a qualified technician obtain all required permits and repair or replace the kitchen floor. Provide copies of all permits and approvals when the repair is complete. 6. Observations revealed that the hall bath floor is soft around the tub and toilet. It was also observed that the floor joists under the bathroom are waterdamaged and rotted. Have a qualified technician obtain all required permits and repair or replace the bathroom floor. Provide copies of all permits and approvals when the repair is complete. 7. Observations revealed that the front door is soiled and needs to be cleaned and painted. Clean and paint the front door. Provide photo documentation to the DHSR Construction Section when this is complete. 8. Observations revealed that the fascia on the front porch is unpainted and is water damaged. Have a qualified technician repair or replace any damaged fascia and paint all unpainted exterior surfaces. Provide photo documentation to the DHSR Construction Section when this is complete. 9. Observations revealed an oxygen tank on the front porch. This is a designated smoking area. The oxygen tank was removed at the time of the survey. Modify the facilities policies and procedures to ensure that no oxygen tanks will be used or stored in a designated smoking area. Provide documentation to the DHSR Construction Section when this work is complete. 10. Observations revealed that the soffit is damaged near the rear porch by the residents	C 174		

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C 174	Continued From page 8 bedrooms. Have a qualified technician repair and paint the damaged soffit. Provide receipts and photo documentation to the DHSR Construction section when this work is complete. 11. Observations revealed an unprotected vent protruding from the ground next to the septic tank by the rear steps. It is a potential trip hazard to residents and staff. Have a qualified technician place a cover or guard over this vent. Provide photo documentation to the DHSR Construction Section. 12. Observations revealed that the sliding glass door near the residents bedrooms has a broken wheel on the bottom of the door making it difficult to open the door. Have a qualified technician repair or replace the door. Provide receipts and photo documentation to the DHSR Construction section when this repair is complete. 13. Observations revealed that the window sill in the far right resident bedroom is not painted and covered with dirt and dead insects. Clean and paint the windowsill. Provide the DHSR Construction Section with photo documentation when this repair is complete. 14. Observations revealed a light switch missing the dimmer knob in two locations. Have a qualified technician repair or replace the damaged light switches. Provide documentation to the DHSR Construction Section when this work is complete. 15. Observations revealed a white powder in the kitchen drawers. Interview with the staff indicated it was an insecticide used to kill insects. No information was available on the what type of insecticide this was and if it were safe to use	C 174		

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C 174	Continued From page 9 around kitchen utensils. Thoroughly clean all kitchen drawers and utensils and provide documentation to the DHSR Construction Section about the insecticide that was used. 16. Observations revealed that there is an uncovered electrical junction box in the ceiling near the hall. Have a qualified technician properly cover the electrical junction box. Provide photo documentation to the DHSR Construction Section when this is complete. 17. Observations revealed that there is a corded lamp sitting on the vanity in the bathroom next to the sink. This poses a major shock hazard to residents. Remove the lamp immediately and install lightbulb's in the vanity light to provide proper lighting for the residents. Provide documentation to the DHSR Construction Section when this is removed. 18. In the far left client bed room the baseboard heater is missing its cover exposing the heating element and fins. Have a qualified technician repair or replace the baseboard heater. Provide receipts and photo documentation to the DHSR Construction Section when this item is completed. 19. Observations revealed a mini fridge and a microwave oven in a client bedroom. Both appliances are plugged into the same circuit. This could overload the circuit and create a potential fire hazard. Have a qualified technician verify that this electrical circuit can safely handle the electrical load of the the two appliances. Provide the DHSR Construction section with copies of invoices or workorders confirming the safety of this electrical circuit. 20. Observations revealed that there is paneling	C 174		

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C 174	Continued From page 10 in the facility. Provide documentation to the DHSR Construction Section that this paneling meets a minimum of a class C flame spread rating. If the paneling has not been treated, treat the paneling with a fire retardent additive that meets a minimum of a class c flame spread rating. Provide copies of the additive labels, and receipts to the DHSR Construction Section.	C 174		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. Observations revealed an unused window air conditioning unit laying on the ground at the rear of the facility. Remove and dispose of the air conditioner. Provide documentation to the DHSR Construction Section when this item has been removed. 2. Observations revealed that the pedestal used to support the window unit is still in place and can impede emergency egress. Remove and dispose of the unused air conditioning pedestal. Provide photo documentation to the DHSR Construction Section. 2. Observations revealed that there are gas cans and other combustibles being stored outside the garage under a resident bedroom. Remove all combustibles and properly store them. Provide the DHSR Construction section with photo documentation when this item has been completed.	C 183		

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C 123	Outside Entrances/Exits IV. The Building C. Physical Environment 8. Outside Entrances/Exits (10 NCAC 42C .2209) a. All floor levels must have at least two exits. If there are only two, the exits must be as remote from each other as reasonably possible. b. At least one entrance/exit door must be a minimum clear width of three feet and another must be a minimum clear width of two feet and eight inches. c. At least two outside entrances/exits for the residents' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp. If there are only two entrances/exits, the entrances/exits must be as remote from each other as reasonably possible. (The requirement for the ramp at exits not at ground level applies to homes which have at least one resident who needs personal assistance in getting up or down steps.) d. All exit door locks must be easily operable, by a single hand motion, from the inside at all times without keys. e. All entrances/exit must be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency. f. All steps, porches, stoops and ramps must be provided with handrails and guardrails. This Rule is not met as evidenced by: 1. Observations revealed that the back porch leading into the staff quarters does not have handrails around the porch. Have a qualified technician install handrails on the back porch. Provide copies of invoices and photo documentation to the DHSR Construction Section when this item is complete.	C 123		

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C 123	Continued From page 12 2. Observations revealed that the ramp leading into the rear of the facility does not have hand rails on the left side of the ramp. Also the ramp does not meet the 1 inch rise to every 12 inches of ramp requirement. Have a qualified technician obtain a required permits and install a ramp that meets the requirements of this rule. Per the above referenced rule the facility has no non-ambulatory residents so the ramp is not required , however if the ramp is present it must meet the above requirements, or you can remove the rear ramp and install stairs with handrails that meet all building code requirements. Provide the DHSR Construction Section with copies of all permits and approvals pertaining to this repair.	C 123		
C 134	Fire Safety-Smoke. Heat Detectors IV. The Building E. Fire Safety Requirement (10 NCAC 42C .2213) 3. The home must provide automatic, single station U.L. listed smoke (ionization) detectors in locations as determined by the Division of Facility Services and U.L. listed heat detectors in the attic and basement. These detectors must be directly wired to the house current. This Rule is not met as evidenced by: Observations revealed that the heat detectors in the attic and crawl space are connected to a system that is no longer in use. Obtain the required permits from the local building official and have a qualified technician install U.L. Listed heat detectors that have a designated sounding device in the resident living area. Provide copies of all permits and approvals to the DHSR	C 134		

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C 134	Continued From page 13 Construction section when this is complete. Contact the DHSR Construction section for an inspection of the completed heat detectors when the installation is complete.	C 134		